

Community Report



SOME OF OUR FRONTLINE WORKERS:
T. MACINNIS RPN, DR. G.R. MARTIN, B. OLIVEIRA RN,
J. MORELL RPN, DR. K. WARD, I. TIMPAUER NURSE
PRACTITIONER AND DR. S. GARCEAU.

Vital Stats (2019-2020)



In a hospital, things happen throughout the day that stop you in your tracks; the tears of a child in their father's arms rushing to the Emergency Department, a frail individual nervously navigating their way to Diagnostic Imaging, and nowadays, family members anxiously looking on as their loved ones enter the hospital alone. These moments remind us of how close we are to some of the most emotional times in people's lives and of the incredible responsibility that Cambridge Memorial Hospital has in our community.

When our new Patient Care Wing opened in January 2020, we could not have imagined how important the new wing would be to help manage the challenges of a pandemic. As we reflect on the year that has passed, we realize that so much has happened and so much has changed – yet our commitment to you remains unwavering.

This note was prepared on a beautiful, sunny winter day. The sunshine, together with our dedication to the patients we serve, our staff, volunteers and donors, inspires us to be hopeful. Hopeful that in the days and years ahead we can once again come together with family and friends to celebrate, to heal, and to continue to live our lives.

In partnership, the Hospital and Hospital Foundation present our vision of 'exceptional care by exceptional people' and 'an inspired community investing in healthcare.' We hope this community report conveys our gratitude and appreciation for putting your care, and the care of your family, in our hands.

Together, we make it possible.

Patrick Gaskin, President and CEO
Cambridge Memorial Hospital

Lisa Short, Executive Director
Cambridge Memorial Hospital Foundation



3,812
Donors



18,190
Gifts



1,304
Employees
295 Physicians
20 Midwives



540
Volunteers



41,305
Volunteer Hours



CMH, working to be the very best for our community.

Ensuring you have access to care during the pandemic.

Since April 1, 2020 we have:

Expanded services

Created a third Medicine C Unit with 20 new beds

Opened a COVID-19 Assessment Centre

Added two extra Intensive Care Beds for a total of 14

Hired more staff

790 new hires

Almost 400 were RNs and RPNs

Created four new positions

Diversity, Equity and Inclusion Specialist

Respiratory Aide

Clinical Aide

Screener

Check cmh.org for the latest job opportunities.

Quick diagnosis

In September 2020, Ontario Health and Cancer Care Ontario acknowledged Cambridge Memorial Hospital for meeting the provincial annual improvement target for the Ontario Breast Screening Program wait times – specifically, the time from abnormal screen to diagnosis with tissue biopsy. A quick diagnosis is important as it provides the patient and the clinical team with an opportunity to treat the disease earlier.

It's about the patient...always

In March 2020, the Beryl Institute, recognized CMH's Patient and Family Advisory Council (PFAC) chair Corey Kimpson for her work in patient experience advocacy at the hospital. Since then, Ms. Kimpson has been invited to sit on Beryl's international committee, where information and best practices are shared from around the world.

Your safety – our priority

Did you know CMH is accredited with the highest possible rating? Accreditation Canada measured CMH against over 3,000 standards, which it passed at 99.7%. Accreditation ensures the hospital is applying the latest safety standards and best practices when caring for patients and supporting their families.

Prudent financial management

CMH is proud to announce that it generated a surplus for 2019-20, its ninth in as many years! Surplus funds are an important part of the hospital's strategy and bridges the gap between community fundraising and equipment needs. Revenues come from services billed to the Ministry of Health, program specific funding and other sources.

Financials

(2019-2020)

CMH Snapshot

OPERATING REVENUES
\$147,729,000

OPERATING EXPENSES
\$144,664,000

SURPLUS (2019-2020)
\$2,477,000
(after amortization)

CMHF Snapshot

ANNUAL GIVING
\$567,270

LEGACY GIFTS
\$327,922

MAJOR GIFTS
\$5,404,979

SPECIAL EVENTS
\$524,830

TOTAL REVENUE
\$6,825,001

TOTAL EXPENSES
\$1,289,154



OUR RIBBON CUTTERS: T. CHEN VOLUNTEER, DR. J. MILN HARVEY, A. AAMIR YOUNG DONOR, L. GRAVEL RN, C. KIMPSON PFAC CHAIR, C. ELLIOTT DEPUTY PREMIER & MINISTER OF HEALTH AND LONG TERM CARE, K. WEBSTER LONG-TIME EMPLOYEE, DR. J. LEGASSIE, I. SANDERSON LONG-TIME VOLUNTEER.

Spirit of Giving

On Friday, January 10th, 2020 CMH hosted a ribbon-cutting ceremony in preparation for our grand opening.

Amongst the dignitaries, staff and business leaders from our community, we asked 7-year-old Ahmed Aamir to join us and represent the spirit of giving and philanthropy in our community.

Ahmed is no stranger to the hospital. When he was 4 years old, he swallowed a piece of lego. This led to a visit to our Emergency Department and the process of getting x-rays before being cleared to go home. This experience left an impression on him.

Ahmed comes from a family of five children being raised to understand the importance of giving back. For five years these children have come to visit us at the Foundation to donate a portion of their allowance. All because their sibling Ahmed remembered how he felt when he got the care he needed.

Thank you. We are grateful to everyone who makes a donation to CMH. Scroll to the end of this report for a list of 2019/2020 donors.

CMH Caring Programs

SURGICAL PROGRAM



David returned to an active lifestyle after hip replacement surgeries.

14,426

Day and Inpatient Surgeries

287

Hip Replacements

WOMEN & CHILDREN'S PROGRAM



Immediate action by staff and necessary equipment saved the lives of Alicia and Baby Cohen.

1,405

Babies Born

1,727

Patient Days Acute Newborns

DIAGNOSTIC SERVICES PROGRAM



A CT scan, ultrasounds, and blood work were required prior to Jayne's emergency surgery.

105,168

Diagnostic Images Taken

21,171

Ultrasounds

EMERGENCY SERVICES PROGRAM



Teagan and her mom, resting after a visit to the fracture clinic.

51,546

Emergency Department Visits

11,282

Fracture Clinic Visits

MENTAL HEALTH & ADDICTIONS PROGRAM



Brent's bi-polar disorder challenges and recovery were supported by the mental health team.

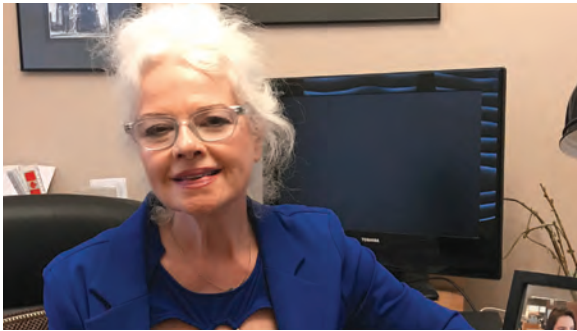
14,351

Mental Health Outpatient Visits

3,696

Mental Health Day Attendance Days

Messages from Patients and Staff



“When I was 7, Cambridge Memorial Hospital saved my life. In 2019, CMH saved my life once again when I was taken to the ER and diagnosed with heart problems.”

Mary Adamson, Grateful Patient



“We can’t predict what the future will bring, but we’re committed to be as prepared as possible so we can continue to offer exceptional healthcare.”

Vera Heldmann, Clinical Educator CMH

”

Be it our staff,
our volunteers,
or donors,
together...
we all create
the soul of
this building
and we are all
committed to
making CMH
the very best
it can be.

Patrick Gaskin
President and CEO

To Donate

**Call: 519-740-4966, visit www.cmhfoundation.ca
or complete this donation form and return to:**

Cambridge Memorial Hospital Foundation
700 Coronation Blvd., Cambridge, ON, N1R 3G2

Name _____

Address _____

City _____ Province _____ Postal Code _____

Telephone _____ Email _____

One-time gift

Monthly gift

Donation Amount \$ _____

Charitable Registration: 11882 6288 RR0001

Cheque

Visa MasterCard AMEX

Card Number _____

Expiry Date _____

Signature _____

Date _____

I wish my gift to remain anonymous

It is our policy not to share, sell, or rent our mailing list with any person or organization.

Thank you.

It is with sincere gratitude that Cambridge Memorial Hospital Foundation thanks you, our donors, for investing in exceptional healthcare.

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| Fiona Main & Patrick Gaskin | | |

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In Honour Gifts*

Special occasion and celebration gifts were received in honour of the following:

| | | |
|---------------------------|----------------------------------|-------------------------|
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| Kate & Reg Cressman | Joanna Llorin | Ines Sousa-Batista |
| Michelle Domonchuk-Whalen | Dr. Glenn Martin's 65th Birthday | Kevin Zimic |
| ER Nurses at CMH | Bill Merkir | |

Legacy Gifts*

Legacy gifts were received through the estates of the following:

| | | |
|----------------------------------|-------------------------|----------------------|
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| Robert L. Cunningham | Jean Isabelle Mitchell | Marie Rowles |
| Margaret Elizabeth (Betty) Davis | Carrie Peck | John Henry Wiens |

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| | | | |
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