Reimagine CMH

Community Report











CAMBRIDGE MEMORIAL HOSPITAL AND FOUNDATION ACKNOWLEDGE THAT WE ARE ON THE TRADITIONAL TERRITORY OF THE NEUTRAL, ANISHINAABE, AND HAUDENOSAUNEE PEOPLES. CAMBRIDGE IS SITUATED ON THE HALDIMAND TRACT, WHICH RUNS 10 KILOMETRES ON EACH SIDE OF THE GRAND RIVER.

You are helping us reimagine CMH

Thank you, Cambridge, and North Dumfries, for your unwavering support of Cambridge Memorial Hospital (CMH). As a Community, we continue to raise funds, show support for one another, and work tirelessly to ensure our patients are receiving the best possible care.

With this report we celebrate our successes, such as the opening of our new laboratory, the launch of our Regional Liver Clinic, and being the first and only Hospital to offer Endoscopic Ultrasound in the Region. We have strong Community support as we are just over the halfway point for Spotlight MRI, our initiative to raise \$5 million for our new Magnetic Resonance Imaging (MRI) machine by 2024.

None of this would be possible without the support of donors and organizations comprised of people like you. Hospital equipment is funded by Community donations. New state-of-the-art equipment not only provides life-saving procedures and diagnostics, but also attracts the best medical talent to our Community to care for all of us — the people who matter most, such as your family and friends.

By attending events like CMHReveal on March 1st, 2024, which raised \$380,000 this year, or participating in Trees of Caring, a 35-year tradition at CMH, you are helping us meet the needs of our expanding Community.

With the feedback of thousands of residents, we have created a new strategic plan to ensure that CMH is an innovative, inclusive, and financially responsible Hospital that elevates partnerships in care and increases joy for the people serving within these walls. These are the things that matter to our Community, and the work we will do to continue to improve. We thank you once more for your support. We hope the contents of this report inform and inspire you to join us as we reimagine CMH and work towards a healthier future.

Patrick Gaskin, President and CEO Lisa Short, Executive Director Cambridge Memorial Hospital

Cambridge Memorial Hospital Foundation





One step closer to a new MRI

We are excited to share that Spotlight MRI has surpassed the 2.5 million mark towards our \$5 million fundraising goal. A new replacement MRI, equipped with the latest technology, will improve diagnostic imaging, and better serve our growing Community. New MRI technology is more reliable, has faster processing times, and offers clearer more accurate results so patients can receive treatments faster.

We encourage you to get involved in Spotlight MRI and help us positively impact the lives of the thousands of people who use our care facility. This technology has helped us to keep care closer to home.

First Hospital in our Region to introduce Endoscopic Ultrasound

CMH is enormously proud to introduce Endoscopic Ultrasound (EUS) to the Region. This medical technology is essential for the assessment and management of different gastrointestinal diseases and has growing uses as a diagnostic and therapeutic tool.

Endoscopic Ultrasound has the advantage of taking images of difficult to reach areas such as the pancreas. This enables physicians to do biopsies and remove smaller lesions without having to refer patients to surgery.

Approximately 450 patients a year will no longer need to travel outside of Waterloo Wellington to receive this level of care.

Diagnostic Imaging Stats (2022 - 2023)

11,207

3,721 Mammography

27,336
Ultrasound

123,554
Total Diagnostic Images



Meet Sharon Pearce, CMH Inclusion Lead

Sharon Pearce was hired as Inclusion Lead for CMH. This role is accountable for overseeing and delivering the Diversity, Equity, and Inclusion (DEI) Plan. Inclusion is important to Sharon because when people feel seen, valued, and feel a sense of belonging, it leads to greater wellbeing, collaboration, and innovation within an organization. Sharon hopes that with the support of the many stakeholders, we can work together to create inclusive impact for all staff and patients at CMH.

Creating healthier communities together.

Reimagining Diversity, Equity, and Inclusion

As part of our Hospital's new strategic plan, CMH will continue to promote a healthcare facility that celebrates diversity, equity, and inclusion (DEI). By working with diverse communities to remove barriers and meet healthcare needs, we will create a safe space where patients and staff feel safe, accepted, and free to be their best and most authentic self.

The Program Highlights

- Establishing the CMH Diversity Council, whose responsibility is to provide guidance to the Wellness, Wellbeing, and Inclusion team. These groups ensure corporate responsibility to DEI throughout CMH. They help recommend improvements to internal operations with a view to work towards overcoming systemic racism, discrimination, and oppression, and build an inclusive workplace for all.
- Celebrating Pride Month by offering education in the form of expert lead 'lunch and learn' sessions. These sessions teach basic terminology and key concepts to better communicate and treat patients belonging to the 2SLGBTQIA Community.
- Providing access to our new Indigenous Patient Navigator, Katrina Graham, who helps to remove barriers in accessing quality, equitable healthcare for our Indigenous Community. Katrina advocates for a culturally safe environment and assists in identifying needs and areas for improvements in care for Indigenous patients receiving treatment at CMH.

Financials

(2022 - 2023)

CMHF Snapshot

ANNUAL GIVING \$722,889

\$905,731

MAJOR GIFTS \$1,769,932

\$639,902

TOTAL REVENUE \$4,038,454

TOTAL EXPENSES \$1,512,787

CMH Snapshot

OPERATING REVENUES \$195,381,000

operating expenses \$187,884,000

\$5,808,000*

Audited Financial Statements available on our websites.



An exciting time for Laboratory Medicine

After 10 months of meticulous and detailed construction, the highly-anticipated new laboratory (lab) was unveiled on May 15th, marking a new chapter for lab Medicine at CMH. The expanded space now serves as the core lab, histology and pathology to over 60 dedicated CMH lab staff, who spearhead the processing of tests for our patients. This remarkable milestone could not have been accomplished without the collaborative spirit of our phenomenal CMH teams. Their expertise and passion have been instrumental in transforming this vision into a reality.

Did you know?

The lab operates 24/7 in order to meet the needs of the emergency department and completes an astounding 1.2 million tests annually.

Donations from our Community helped provide vital equipment for our new lab and in turn, this investment supports all areas of care at CMH. For a complete list of 2022 Donors, please visit www.cmhfoundation.ca

An exceptional healthcare organization keeping people at the heart of all we do.

Vital Stats

(2022 - 2023)



198
Volunteers



1,541

Employees 243 Physicians 116 Midwives



11,984

Day and Inpatient Surgeries



20,969

Mental Health Outpatient



3,645



1,499

Babies Born



44,690

Emergency Visits



1,122

Mental Health Day Hospital Attendance Days

To Donate

Call 519-740-4966, visit www.cmhfoundation.ca or complete form and return to:

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