

Women and Children's Program Outpatient Clinic

Important information:

- Everyone is screened prior to entering the hospital regarding symptoms, and contact within your home and community.
- If a patient or guardian does not pass screening, further discussion regarding their ability to attend their appointment must be had with management and Infection Prevention and Control prior to their entry to the hospital.
- Even if you come with your own mask, you will be asked to remove it and replace with a clean one provided upon arrival by our screening team. We have clean paper bags for the storage and protection of your mask.
- Patients and support people must wear their hospital-issued mask at all times while in hospital. Children under the age of 2 years will not be expected to wear a mask.
- We ask that everyone who attends the clinics be respectful of PPE requirements and physical distancing whenever possible.

Bili Clinic

- Up to two (2) support people may come to the Bili clinic with the baby. As space is limited, we may need to ask for the second support person to step out, depending on the amount of patients being seen in the clinic at that time. This is at the discretion of the Bili Clinic Nurses.
- A car seat/stroller travel system is recommended to bring baby to the clinic. If you do not have a travel system, notify the screener at the entrance to the hospital to get assistance, if required.
- If you are the banded support person and are bringing the baby to the Bili Clinic, please bring information on how often the baby is feeding and how many voids and stools the baby has had in the last 24 hours.
- At least one (1) support person must remain in the clinic with the baby until the physician has assessed and discharged the baby.
- Please know your clinic visit may take up to 2 hours to complete. Be prepared to feed the baby while you are here.

Rhogam and Venofer Clinics

- We do not have designated space for visitors in the Venofer clinic. If you require a support person, please let the staff know ahead of time, so that we can understand your specific needs and prepare for appropriate

seating/space. We ask that visitors/support people be kept at one (1) only if needed.

Thank you for helping us keep everyone safe