

## **Women and Children's Health Program Information for the Special Care Nursery Visitors**

- Everyone is screened prior to entering the hospital regarding symptoms and contact within your home and community.
- If a parent or guardian does not pass screening, further discussion regarding their ability to visit must be had with management and Infection Prevention and Control prior to their entry to the Special Care Nursery.
- Even if you come with your own mask, you will be asked to remove it and replace with a clean one provided upon arrival by our screening team. We have clean paper bags for the storage and protection of your mask. All designated support people must wear their hospital-issued mask at all times.
- Two (2) visitors are permitted at the bedside in the Special Care Nursery at a time, however only one (1) may stay overnight.
- Please prepare for at least 1 support person to stay in the Special Care Nursery with your baby to provide skin to skin care, feeding support, as well as general soothing and care around the clock. We have pull-out beds to allow parents and babies to be together while baby grows and recovers.
- If eating is necessary while in the special care nursery, eating must occur in designated areas in your patient room, where strict hand hygiene, minimal time with mask removed, and cleaning of the area once mask is put back on. Ask your baby's nurse if you have questions or concerns.
- Breast feeding parents may drink water from their own water bottle, with quick movement of mask off and then on again to do so. Strict hand hygiene practices need to be followed before and after touching your mask.
- Any needs for exceptions to the above rules, must go through hospital management as well as Infection Prevention and Control for approval, and will be managed on a case-by-case basis.

**Please call 519-621-2333 ext. 4310 to check on your baby at any time**

*Thank you for helping us keep everyone safe*